

(R3)MITCHELL MOTORSPORTS - ISSUE NUMBER 164 - NOVEMBER 2024

From: remitchell22@aol.com (remitchell22@aol.com)

Date: Monday, May 13, 2024 at 03:28 PM EDT



**MITCHELL MOTORSPORTS**

**Issue Number 164 - November 2024**

**DEDICATED TO ALL FORD MUSTANGS**

**SENT TO OVER 570 MUSTANG OWNERS AND CLUBS**

*Welcome to the latest issue of our MITCHELL MOTORSPORTS e-newsletters with feature articles and other items of interest for our members. In this issue, we present more stories with pictures and other items for your review. Thank you for joining our Association. Tell others about us.*

**MY FOLLOW-UP POLISHED-ALUMINUM WHEEL WARRANTY STORY - BY RICK MITCHELL**

During the off-season when I am not competing at car shows in my 2011 V6 Mustang, I will take my car out for a weekly test drive in good weather lasting close to 30-minutes to exercise it and keep my battery charged. I will also turn my radio off and listen for any new squeaks or rattles that may be developing. When everything checks out I will put my Mustang away. On Saturday, April 6, 2024, I was out for my weekly run. I was driving on one of the nearby interconnectors heading toward BWI airport when I drove to the right side of the road a little too far and heard the wheels go over a rough area on the shoulder. This was no big deal, but when I returned from my usually uneventful trip, I thought I may look at the right side to be sure there was no damage.

Much to my surprise I saw that my refurbished right rear polished-aluminum wheel was covered with numerous small cracks on its surface! This was one of the four rebuilt wheels from Wheels America - Houston (they have several locations across the country) that I discussed before in my Mitchell Motorsports, Issues Number 122 and 123, from April 2024. These two issues were also reprinted in the February 2024 issue of Mustang Times. I checked my other three rebuilt wheels, and they looked fine. I could not determine why this one wheel now looked so bad?

That evening I remembered that these refurbished wheels from Wheels America come with a warranty. I checked their website that said there was a "Lifetime Warranty. Because of our commitment to quality and safety, we can easily stand behind our product with our No-Quibble Lifetime Warranty. \*some exclusions apply." I then sent an email to Wheels America in Houston discussing what happened:



"I own a 2011 Mustang that has four polished-aluminum wheels that correspond with your listing for Ford Mustang 2010-2012 18" OEM Wheels Polished, with SKU: W001027-Mustang. I ordered two of your refurbished wheels last June and July, and then had your shop refurbish two of mine to get a set of four. This Mustang is a show car that appeared in 17 shows in 2023. I was test driving my Mustang when I noticed that my right rear refurbished wheel is full of small hairline cracks and looks awful. I have included pictures for your review. I don't understand how this happened. The car is garage-kept and not driven in bad weather. It was not in an accident. I need to ask how your no-hassle lifetime warranty works to get this wheel repaired quickly as my first car show for this year is three weeks away. Please give me instructions for how to send this wheel back to be refurbished and how your warranty works? Thank you for your help."

On Monday, April 8, Tommy Pina, the Houston manager replied, "The clear coat is not cured properly. There are no cracks in the wheel, so no risk to you. One of our sales staff will reach out to you and send you some labels so we can redo the wheel for you. Sorry for the inconvenience. We will make it right for you."



To this great news I responded, "Thank you, Tommy! You guys are the best!" Not long after I confirmed that there was only one wheel to repair under warranty. This was soon followed by a free UPS return shipping label with instructions to ship the wheel. Fortunately, I had saved two of my original wheels to use temporarily, if needed, and their special shipping boxes. I then thanked Wheels America for their excellent service.

That afternoon I drove my spare polished-aluminum wheel over to my mechanic in my Subaru as a wheel in a shipping box is too big to stuff into my Mustang's trunk. We then picked the following Wednesday afternoon, and I drove back in my Mustang. We switched the refurbished right rear wheel with my spare rim and transferred the TPMS sensor as it was less than a year old, as well as replaced the stem with a new one. Later that day, I boxed up my damaged wheel and shipped it back to Houston via UPS for the additional repair. I included a spare copy of the February 2024 issue of Mustang Times to show Wheels America the story I wrote about their excellent services. If everything went well I should receive my corrected wheel back in time for my first show. The irony of all of this was that had I not accidentally driven on the shoulder, then I would not have found this problem until washing my car right before the show. *Lucky!*



My rim arrived at Wheels America in Houston on Monday, April 15. It was refinished and received back at my home by Tuesday, April 23. I then drove it over to my mechanic in my Subaru that afternoon, and we set an appointment for Friday, 4-26 to reinstall it on my Mustang. We added the newly repaired polished-aluminum wheel that morning. I came back later in my Subaru and took my spare wheel home. When I returned there was a message from Tommy Pina on our telephone asking me to call to discuss their story in the magazine! I called Tommy that afternoon, and he and his company's owner were pleased to see the article praising their services, and they showed the magazine around to the others in their shop. I said I knew that there were other Mustang owners out there who may have the same issues as I did with these older Mustang wheels, and Wheels America would be a great resource for them, too.

Overall, dealing with Wheels America was a great experience, and they are highly recommended.

-END-

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**got Mustang?**

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(R)MITCHELL MOTORSPORTS - ISSUE NUMBER 165 - NOVEMBER 2024

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From: remitchell22@aol.com (remitchell22@aol.com)

Date: Monday, May 13, 2024 at 12:24 PM EDT

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***MITCHELL MOTORSPORTS***

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**DEDICATED TO ALL FORD MUSTANGS**

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**SENT TO OVER 570 MUSTANG OWNERS AND CLUBS**

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*Welcome to another issue of our MITCHELL MOTORSPORTS e-newsletters with a feature article for our members. Thank you for joining our Association. Tell others about us.*

***MY 18TH SHOW IN MY 2011 V6 MUSTANG - BY RICK MITCHELL***

By mid-May, 2024, we should have been well into our "Spring Classics" car shows, as I called them, but two of our better events on Maryland's Eastern Shore and one in the southern part of our state were postponed on the weekend of May 4 and 5 to later in the month because of heavy rains. On Saturday, May 11, I finally headed 60 miles southward to attend a show held by an up and coming but relatively new organization, the DMV Rods and Classics Car Club. This event was the Shops at Waldorf Classic Car Show, located in Waldorf, southern Maryland. During 2023, the DMV Rods undertook an ambitious show schedule conducting three large events at the same shopping center's parking lot. They made adjustments to their format as needed each time, and they were soon conducting enjoyable shows. I went to all three events last year and greatly looked forward to their new 2024 season. The entries were judged using score sheets, and there were now 100 trophies available.



This show drew its largest crowd to date for this club's fourth show, reportedly with about 170 cars I heard in passing, but this was not confirmed. The highest they had in 2023 was possibly 140? This meant the timetable for judging and awards was pushed back quite a bit. I did not leave the show site until close to 5pm, and the one hour drive to Waldorf in the morning by now had turned into two hours going home by way of the Capital Beltway, which is usually a crowded drive on most weekends. The beautiful weather we had for most of the day soon turned into light showers for the rest of the drive home.

Overall this was a decent show to attend, but I doubt I will go back. Neither I nor three of my Mustang friends won, and I later learned that my car was rated at a ridiculous 25 out of 50 points! Considering its track record to date I found this evaluation impossible to believe. There were, however, many interesting cars in attendance with some rare examples. There was even a Tesla Cybertruck there which managed to win a trophy! There were also at least 10-15 excellent Mustangs from all years, as well as various Thunderbirds and other unique Ford products, and we will feature several in upcoming issues of MITCHELL MOTORSPORTS.

-END-

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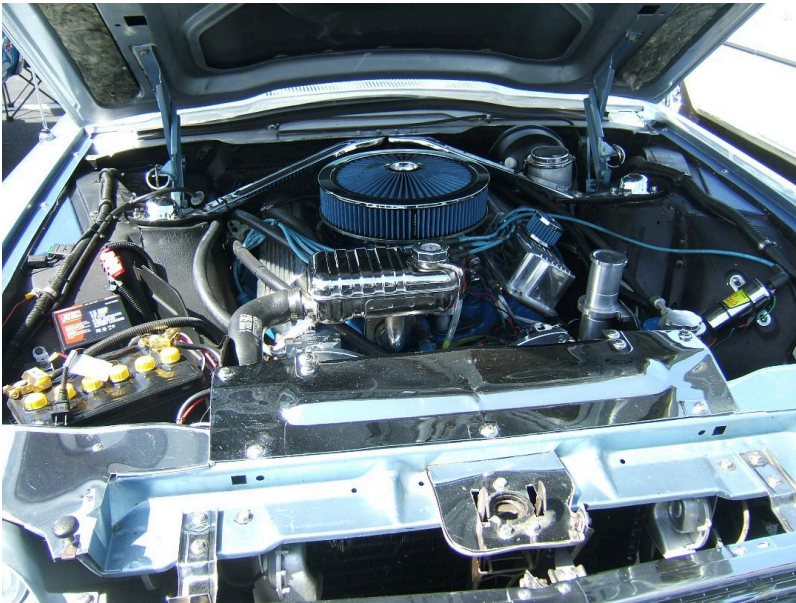
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*followed by a green and white '37 Ford coupe, and finally a pink (coral?) and white '55 Ford Victoria. All three were interesting cars.*







**-END-**

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## got Mustang?

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*was actually marked for sale. The car won a trophy, but the owner turned it back in as he was selling this car, an admirable thing to do. Even still this was a great looking automobile.*











**-END-**

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